



a **Reunert** company

FAIR USE POLICY

- 1.1 Reunert Connect reserves the right to establish policies, rules and limitations concerning the use of any of its services. Subscribers must comply with any bandwidth capacity management measures, data usage and/or transfer protocol management measures, or other limitations, which Reunert Connect may impose from time to time. Failure to comply with these rules may result in the Subscriber's service being restricted, suspended or terminated, in Reunert Connect's reasonable discretion.
- 1.2 Reunert Connect reserves the right to manage its network, any IP Services and/or network services to optimize its efficiency for the benefit of all its Subscribers. Management will be done in the form of:
 - 1.2.1 rate limiting (speed);
 - 1.2.2 transfer protocol filtering and/or limiting (e.g. throttling bit torrents);
 - 1.2.3 rejecting or removing spam or otherwise unsolicited bulk e-mail, anti-virus mechanisms, etc. or;
 - 1.2.4 taking any other action deemed appropriate in order to help ensure the security of the network and IP Services and protect the integrity of the network experience for all Subscribers.
- 1.3 Reunert Connect will manage bandwidth usage to the best of its ability during peak periods, however, it remains a best effort service.
- 1.4 Reunert Connect reserves the right to limit the number of emails that Subscribers may send in any given period or to limit the total message volume (amount of data) sent per hour.
- 1.5 Subscribers may not:
 - 1.5.1 create or place an unusually large burden on our network, including, without limitation, continuously uploading, or downloading, or streaming video, or audio;
 - 1.5.2 perform continuous FTP uploading or downloading, or otherwise generating levels of traffic sufficient to impede others' ability to send, or retrieve information; or
 - 1.5.3 use the services in an abusive manner in connection with any unlimited or uncapped packages, options or promotions.
- 1.6 Subscribers may not use the service for unattended automated operation, unless otherwise agreed. Subscribers may stay connected as long as you are actively using that connection. Subscribers further agree not to use Internet applications for the purpose of simulating network activity to avoid session inactivity disconnections.
- 1.7 Subscribers may not resell any services, receive any charge or benefit for the use of any services or provide Internet access or any other feature of the services to any third party, or in any other way exploit the service for any commercial purposes. For example, a Subscriber cannot provide Internet access to others through an ADSL, fibre, wireless or other connection, host shell accounts over the Internet, provide e-mail or news services, or send a news feed.
- 1.8 **Business Supersonic Fixed 5G - Lite Capped.**

Services within this category will be capped for the remainder of the month, once usage of 500GB has been reached.
- 1.9 **Business Supersonic Fixed 5G - Premium Capped.**

Services within this category will be capped for the remainder of the month, once usage of 1TB has been reached.
- 1.10 **Business Telkom LTE Wireless 20Mbps Unlimited All Hours.**

After 500GB data have been depleted, the speed shall be reduced to 4Mbps for the next 50GB of data used. Thereafter 2Mbps for the remainder of the month.
- 1.11 **Business Telkom LTE Wireless 30Mbps Unlimited All Hours.**

After 600GB data have been depleted, the speed shall be reduced to 4Mbps with data allocation of 50 GB. Thereafter 2Mbps for the remainder of the month
- 1.12 **Business Telkom 5G Unlimited Mbps.**

After 2000GB data have been depleted, the speed shall be reduced to 4Mbps with data allocated of 50 GB. Thereafter 2Mbps for the remainder of the month.

1.13 Business Telkom 5G Unlimited 40 Mbps.

After 1000GB data have been depleted, the speed shall be reduced to 4Mbps with data allocated of 50 GB. Thereafter 2Mbps for the remainder of the month.

1.14 Business Telkom 5G Unlimited 70 Mbps.

After 1500GB data have been depleted, the speed shall be reduced to 4Mbps with data allocated of 50 GB. Thereafter 2Mbps for the remainder of the month.

1.15 Business Telkom 5G Unlimited 100 Mbps.

After 2000GB data have been depleted, the speed shall be reduced to 4Mbps with data allocated of 50 GB. Thereafter 2Mbps for the remainder of the month.

1.16 LEO Satellite Access Services.

Fair usage policy: MIR reduced to 50%, 25%, and 10% at >80%, >120%, and >200% usage respectively; calculated monthly and enforced daily.